



Welcome to the land of blue skies! Enjoy your stay in Mongolia while keeping in touch with friends, family and colleagues via MobiCom – the most reliable and ubiquitous mobile service provider in Mongolia.

We've got you covered anywhere, anytime!

USER GUIDE
FOR FOREIGN CUSTOMERS



ROAMING IN MONGOLIA

International roaming service enables you to use your mobile phone on our MobiCom network in Mongolia.

If your network provider is an international roaming service partner to MobiCom, you are able to use roaming service with MobiCom Mobile.

Before your departure:

- Make sure your phone meets the following requirements: GSM900 and 1800Mhz network compatible handsets. 3G (UMTS) service enabled.
- Check if you need prior enrollment with your mobile network provider to roam in Mongolia.
- Remember to pack your battery charger.
- Prepare for Standard Electrical Power Voltage in Mongolia: 220-240V.

SET-UP & DIALING GUIDELINES

Upon arrival in Mongolia, turn on and set your mobile phone network to MobiCom.

Selecting the MobiCom network:

- Access the settings on your handset to set your mobile network to MobiCom.
- Go to Menu->Settings->Network->Manual->MobiCom.
- The network setting menu above works on most mobile handsets. However, your handset menu may vary slightly. For iPhones, go to Settings->Carrier->MN MobiCom.

Call or SMS a home country number or any other country, while roaming in Mongolia:

To fixed phone:

+ > Country code + Area code + Phone number > 

To mobile:

+ > Country code + Phone number > 

To send message:

+ > Country code + Phone number > 

Call or SMS a number in Mongolia, while roaming:

To mobile:

Phone number > 

To send message:

Phone number > 


RATES


Calling, SMS and data rates vary depending on your home country mobile service provider. Please visit MobiCom's website for more information <https://www.mobicom.mn/mn/m/371>

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НЭГДСЭН ТӨВ



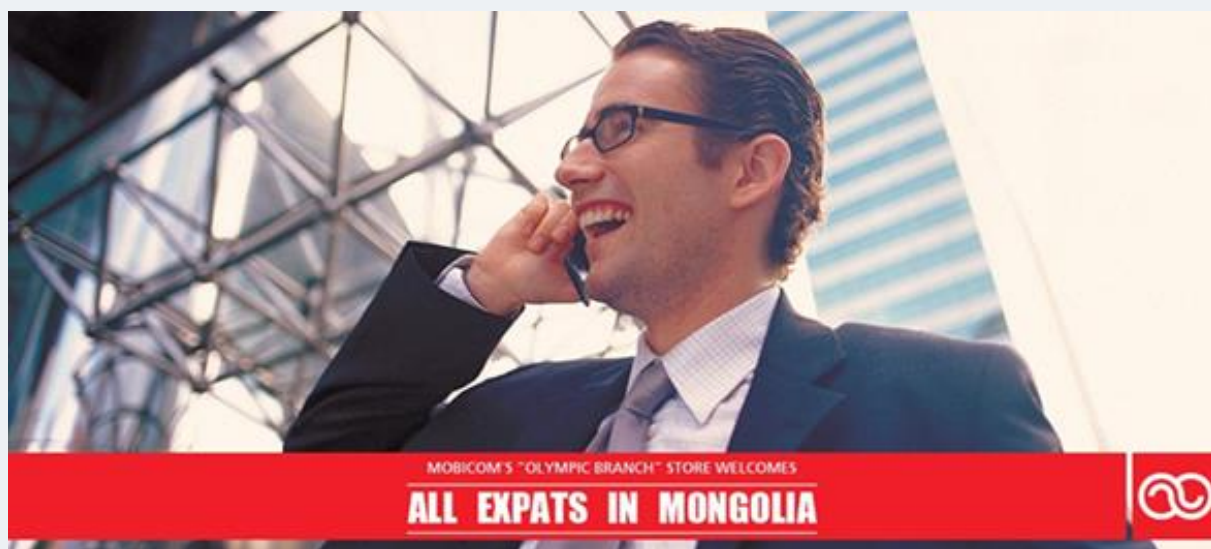
 2222 | Call Center

 1800 - 2222 | from other operators.

Fire emergency call to 101	Use this number to report a fire or other emergency situation.
Emergency call to police 102	Use this number to call the police, if you find yourself in a dangerous situation, such as a victim of a theft, accident, or a crime.
Emergency Call to Ambulance 103	Use this number to call an ambulance in case of an injury or sudden illness.

SERVICE BRANCH

Welcome to our Olympic Street branch for Tourist & Expats in Mongolia



Time table

Mon – Fri 09:00-20:00
Sat – Sun 11:00-17:00

Location

Olympic Street 9, Sukhbaatar district, 1st Khoroo
(swiss café is building #9)